

 <p>भारत 2023 INDIA</p> <p>यस्यै कुटुम्बकम्</p> <p>ONE EARTH • ONE FAMILY • ONE FUTURE</p>		 <p>गौरवशाली वर्ष</p> <p>सेवाय रक्षाय</p>
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Sub.: EGM related errors at the ICDs – Reg.

Attention of exporters, trade and general public is invited to the above subject. There is also a constant complaint from trade regarding non receipt of export related benefits due to EGM related issues. The instructions issued in this regard are hereby consolidated so that the issues related to EGM can be rectified.

2. Directorate General (Systems) of CBIC has issued the following advisories in this regard –

- (i) Advisory 02/2018 dated 17.01.2018
- (ii) Advisory 04/2018 dated 19.02.2018
- (iii) Advisory 08/2018 dated 09.03.2018
- (iv) Advisory 15/2018 dated 18.04.2018

3.0 The following EGM related errors at ICDs – (Code - SB006) may occur.

(A) Container No. Mismatch (Error Code: C)

If the Container Number mentioned in the Shipping Bill(S/B) differs from the Container Number mentioned in the EGM against that S/B, EGM will be submitted with error flag 'C' and the S/B will move to the EGM Error Queue with this error code.

(i) If the mistake is in the EGM, request for **EGM Amendment – Update** has to be submitted at the service centre. This EGM Amendment has to be approved by proper officer.

(ii) If the mistake is in the S/B, Container Number has to be amended in the S/B.

(B) Number of Container Mismatch (Error Code: N)

If the Total Number of Containers mentioned in the S/B differs from the Total Number of Containers mentioned in the EGM against that S/B, EGM will be submitted with error flag 'N' and the S/B will move to the EGM Error Queue with this error code.

(i) If the mistake is in the EGM, **request for EGM Amendment - Delete** has to be submitted at the service centre for deleting the concerned SB from EGM. This EGM Amendment has to be approved by the proper officer. After deletion, **Amendment - Add** has to be submitted at the service centre for adding SB with correct details. This too shall then be approved by the proper officer.

(ii) If the mistake is in the S/B, post stuffing stage, direct amendment is not possible in the S/B. In those cases, a procedure as detailed separately below in para 3.1 has to be followed.

(C) LEO date greater than Sailing Date (Error Code: L)

If LEO granted for a S/B is cancelled in the System for amendments, the same would be granted again after carrying out the amendments in the System. If Sailing Report for the vessel (EGM), under which the said S/B is covered, is entered in the System before granting the subsequent LEO, then EGM will be submitted with error flag 'L'

At times, while entering the Sailing Report, the Preventive Officer posted at Harbour Main Gate may enter the sailing date wrongly.

There is no option to rectify this error. In such cases, officers posted in EDC have to be contacted for exercising the option "Forceful Removal of SBs from EGM-ERROR", which will remove the concerned S/B from the EGM Error queue.

(D) Nature of Cargo Mismatch (Error Code: T), Number of Packets Mismatch (Error Code: P)

(i) If the mistake is in the EGM, request for **EGM Amendment - Update** has to be submitted at the service centre. This EGM Amendment has to be approved by the officers posted in EDC.

(ii) If the mistake is in the S/B, post stuffing stage, direct amendment is not

possible in the S/B. In those cases, a procedure as detailed below in Para 3.1 has to be followed.

(E) In case of error **M (Gateway port mismatch)**, the officer can fill in the actual gateway port of export, and in case of error **L (LEO Date>Sailing Date)**, the officer can give the actual sailing date as the LEO date.

3.1 Procedure for correcting errors in Shipping Bill filed at Gateway Port :

(i) Annexure has to be submitted at the Service Centre for **EGM Amendment Delete** for deleting the concerned S/B from the EGM. This EGM Amendment has to be approved by proper officer.

(ii) After the approval of deletion, LEO granted for the concerned S/B has to be cancelled.

(iii) After the cancellation of LEO, amendments have to be carried out at the Service Centre, as per the procedure. These S/B Amendments have also to be approved.

(iv) After the approval of amendments, Goods Registration and LEO has to be granted again in the System.

(v) After granting of LEO, Stuffing Report, if required, has to be entered in the System.

(vi) After LEO and/or Stuffing, Annexure has to be submitted at the Service Centre for **EGM Amendment-Add** for including that S/B in the concerned EGM. This EGM Amendment has to be approved by the proper officer.

NOTE: In some cases, after cancellation of LEO, entering correct details at the time of Re-registration, LEO and/or Stuffing alone will solve the problem.

4. It was further clarified vide advisory 04/2018 dated 19.02.2018 that an option has now been made available in the role of AC (Exports) of ICDs to rectify Gateway EGM errors M and L resulting in SB006 mismatch.

5. From the above, it may be seen that for errors M and L, option is being designed for Export AC in the ICDs to amend/rectify the details in Transshipment after due verification of facts. For error N, C and T, option is being designed for Gateway Port officer to make necessary verification and updation, only in cases where the mismatch occurs due to consolidation of

cargo into different container(s).

For making any of the above modifications, the officer may duly verify the transference copies and the sailing details and satisfy himself of the actual export of goods out of India. Once the details are corrected, the exporter may be advised to amend the EGM at the gateway port for successful integration with the updated details.

6. Further, vide advisory 08/2018 dated 09.03.2018, it was clarified that an option has now been made available in the Preventive Officer role (PREV_OFF) at Gateway Port to rectify errors **N - Number of Container Mismatch** and **C - Container Number Mismatch** arising out of consolidation of ICD cargo in different container(s) at the gateway port.

The preventive officer can amend container details in the Gateway EGM CTR Amendment Option to remove the mismatch after verifying the package and quantity details and satisfying himself that there is no short shipment. Once the details are corrected, the exporter may be advised to amend the EGM/file supplementary EGM for successful integration.

7. To further ease the process, vide advisory 15/2018 dated 18.04.2018, it was clarified that a new option to **Revalidate EGM** has been introduced in the **EGM Officer Role (EGM) at the Gateway Port** for successful integration once the errors are rectified. Therefore, there is no further requirement for Shipping Lines to file a supplementary EGM with the same details and the existing EGM itself can be revalidated after the errors are rectified as detailed in the above advisories. The status of the EGM after revalidation can be checked in View SB.

8. Trade and General Public may follow the above guidelines for resolving EGM related issues. Difficulties, if any, faced may be promptly brought to notice.

**Signed by Kaduganur
Margabandhu Ravichandran
Date: 23-12-2024 11:44:09**

K.M. RAVICHANDRAN
PRINCIPAL COMMISSIONER OF CUSTOMS (PREV.)

To,

- i. Members/Trade associations as per mailing list.
- ii. All concerned officers in Customs (Prev.) Commissionerate, Trichy.
- iii. Notice Board.
- iv. EDI section, Hqrs., Trichy.

Copy submitted to:

- i. Chief Commissioner of Customs (P), Trichy - with a request to direct the concerned officers to post it in zonal website.